

Wholesale Terms & Conditions

Effective Date: 31/03/2026

These Wholesale Terms & Conditions govern all wholesale purchases made through Earthchild Café. By applying for and placing wholesale orders, you agree to the terms outlined below.

1. Wholesale Eligibility

Wholesale pricing is available to approved businesses, including:

- Salons
- Retail stores
- Guest houses and accommodation providers
- Entrepreneurs and resellers

Earthchild Café reserves the right to approve or decline any wholesale application.

2. Minimum Order Quantities

Minimum order quantities (MOQs) may apply to certain products.

- MOQs will be communicated upon approval or within the wholesale catalogue
 - Orders that do not meet minimum requirements may not be processed
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3. Pricing

- All wholesale prices are provided upon approval
 - Prices are subject to change without prior notice
 - Wholesale pricing is confidential and may not be shared
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4. Orders & Payment

- All orders must be paid in full before dispatch
 - Orders are only confirmed once payment has been received
 - Earthchild Café reserves the right to refuse or cancel any order
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5. Shipping & Collection

- The client is responsible for arranging their own courier unless otherwise specified
 - Once the order has been collected or handed over to the courier, risk transfers to the client
 - Any special delivery arrangements must be agreed upon in advance
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6. Lead Times

- Order processing times may vary depending on stock availability
 - Bulk or custom orders may require additional 2-4 weeks lead time
 - Clients will be informed of estimated timelines
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7. Returns & Damages

- Any damages or discrepancies must be reported within 3 days of receiving the order
 - Proof of damage (photos) may be required
 - Returns are subject to approval
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8. Product Use & Storage

Clients are responsible for:

- Proper storage of products
 - Ensuring products are used and sold within recommended guidelines
 - Providing correct usage information to end customers
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9. Branding & Resale

- Products may not be relabelled or altered unless part of an approved white-label agreement
 - Earthchild Café branding must not be misused
 - White-label options are available upon request and subject to separate agreements
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10. Termination

Earthchild Café reserves the right to terminate wholesale access if:

- Terms are breached
 - Pricing is misused
 - Brand reputation is compromised
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11. Amendments

These terms may be updated at any time. Continued use of wholesale services constitutes acceptance of any changes.

12. Contact Information

For wholesale enquiries or support:

Earthchild Café

 Email: info@earthchildcafe.co.za